



WASHINGTON ELITE
— *Dentistry* —



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SAFETY PROTOCOLS



We want to share with you what we are doing here for your safety, our protocols for infection control have always exceeded the guidelines of both the ADA and CDC and especially now during the Covid-19 pandemic we are going far and beyond so you can be sure our office provides safety to all who enter.



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In order to alleviate any concerns that you may have about coming to our office during the current Covid-19 Pandemic, we want to share with you what we have added to our usual stringent practice. This document outlines the protocols that reflect the changes and upgrades to keep everyone safe.

Sections:

1. General Safety Protocols: Team and Patients
2. Pre Screening via Phone, Text or Email
3. Patient Protocols at the Reception Area
4. Patient Protocols in Treatment Rooms
5. Additional Information



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1. General Safety Protocols:

● Hand washing is the best way to prevent the spread of most infections. Proper Hand washing is the key. Wash your hands thoroughly for 20 seconds with soap and water, then dry.

● An alternative method is the use of an alcohol-based hand sanitizing gel. Hands are washed upon arrival to the office, before and after each patient.

● Proper usage of PPE (personal protective equipment) such as masks, gloves, jackets/gowns and face shields is needed to protect you.

● Every person entering the office including our team members will be screened daily including but not limited to completing the Covid-19 questionnaire and having your temperature taken. If you are found to have a body temperature of 100.4°F or higher or refuse to have the temperature taken you will be sent home.

● If you are found to have any of the risk factors, a follow-up series of questions will be asked, and you will be required to complete/answer.

● If it is found that patient's screening is at all questionable, you will be sent home and be reschedule for your appointment

● If any direct family member displays signs of any type of respiratory infection and/or fever you should let us know and you will be asked to stay at home.





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2. Team Guidelines:

- Team members should clean all countertops and surfaces throughout the day more frequently with medical grade anti-virus and bacterial agents. All personal items and wiped down regularly with disinfectants as well.

- Team members are expected to have excellent personal hygiene which includes hair tied back, fingernails kept short and clean.

- Every team member must wear a pair of shoes only at the office and leave them there at the end of the day. We should be going to the street with your normal daily shoes. It will be your responsibility to keep the street shoes away from others' personal property.

- Cell phones should be kept away from patient treatment areas and rooms and they should be kept in a plastic bag and they should only be accessed during lunch and at the end of the workday.

- Before leaving the office, team members must dispose of all PPE appropriately, disinfect and/or sanitize reusable PPE, then wash hands thoroughly.

- The Dental Assistants will be in charge of disinfecting each of the rooms assigned to them with the same protocol that we had before plus the new protocol with the UVC lamp.





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3. Pre-screening Via Phone, Text, or Email:

- Before your appointment, we will call, text and/or email you to confirm your appointment and review the Covid-19 screening questionnaire. Your answers will help us determine your risk of being infectious. If we find that your answers confirm that either you or a member of your household could be infected, we will assist you in rescheduling your appointment.

- During the call you will be informed of the amount of your copayment, we appreciate it if you paid before through the web page to avoid the extra steps in payment at the office and to reduce unnecessary contacts or manipulations at the credit cards.

- Like normally we do, you are required to complete medical history forms including new patients and existing patients for the form Covid-19, they must be submitted electronically to our office either through our web page or email before your arrival so it may be reviewed. If you need assistance with the electronic submission, please print it and bring it with you.

- You will be expected to come alone with your face mask on and follow the line on the floor to be received by the front desk team member.

- You will be offered disposable shoe covers which you have to place on them.

- You will be offered to use our hand sanitizer that is either at the Main entrance of the building or at the front desk counter.

- Please be responsible with the health and safety of others and advise us of any changes in your symptoms from the time you first took the questionnaire through the time you present to the office.

- Please use the restroom upon arrival before you enter the office. We can guide you where the public restrooms are located or at the central concierge area can help you with this.

- Once you finish this process you will be immediately directed to the treatment room assigned to you to limit your time in the common areas.





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● You will notice that common areas will be wiped repeatedly before and following each patient encounter.

4. Patient Protocols in Treatment Rooms:

● As part of our new safety measures, we have added air purifiers that contain the most sophisticated HEPA filtration system available as well as UVC treatment for the highest air quality possible.



● Another new equipment is the UVC lamp that will be used to disinfect all rooms in faster time

● Patients will be escorted to treatment rooms once all disinfecting and cleaning protocols have been completed. Please note that you may be asked to wait while the next area is prepped.

● You will be guided where to hang your belongings and after that you will be offered a mouth rinse before starting the procedure. Devices will be used during treatment to reduce the amount of aerosol produced.

● Both high speed and low speed suction shall be used whenever possible to assist in the reduction of aerosols.

● Disposable materials are discarded immediately.

● Non-disposable equipment is disinfected then sterilized appropriately immediately following use or contamination.



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- Patients should wash hands prior to leaving the treatment room and use hand sanitizer upon departing from the office.

5. Additional Information:

- Our goal is to provide all our patients with the highest quality care using the latest technology with the most attentive and accommodating customer service while exceeding all safety and health protocols available to date.
- As information changes daily, we are committed to keeping up with all changes and making any appropriate modifications to our protocols.
- Our team strictly adheres to these health and safety practices and compliance to these and any future changes is mandatory.

Washington Elite Dentistry Doctors and Team loves our patients. Although we feel that our office is one of the safest environments, we are confident that our upgrades in equipment, protocols and procedures shows our commitment to mitigating the risk of transmitting diseases to our patients, team and families. Our hope is that you also do YOUR part!

We will continue to work with our referring offices to ensure your dental care is seamless, efficient and as comprehensive as possible and appropriate. All attempts will be made to minimize non-essential visits by completing procedures the same day when possible.

To ensure your visit runs on time and smooth, please complete all relevant data requests prior to arriving through our online forms.

We will continue to do everything possible and reasonable to ensure the most comfortable environment while upholding the strictest of safety precaution.